

Remanufacturing



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Sustainability and taking care of the environment is one of our highest priorities. We're dedicated to developing ways to extend the life of hundreds of devices each year and are proud to offer those remanufactured products as part of our fleet.

Our re-manufacturing facility, currently on the site of the old Singer factory, has been in place for over 25 years, significantly extending the lives of thousands of the most popular and reliable multi-functional devices. We have recently extended the capacity in line with increased demand, offering clients the option of reduced costs and helping them meet their environmental goals.

An industry expert said:

"The quality of Concept Group's remanufactured products is incredibly impressive and so is a great way for me to teach to students that "environmentally friendly" does not equate to low quality or second-rate.

It simply is impossible to tell the remanufactured products here apart from new alternatives and this always amazes my students."

DR WINIFRED LJOMAH

Director of the Scottish Institute for Remanufacture & Senior Lecturer in Sustainable Design and Manufacturing & Editor in Chief of the The Journal of Remanufacturing

When a device comes to the end of a lease or contract agreement, we make sure it goes through a lengthy process to be re-manufactured to an exceptionally high standard:

1. We review the device service history to determine its suitability for re-manufacture
2. External panels are removed, washed in our ultrasonic bath, then resprayed
3. We strip the device down to its core components, individual hardware units are examined, and the technician assesses what needs to be replaced
4. The device frame and main assemblies are air-washed to remove all dust and foreign matter
5. The device is then fully reassembled, all required parts & consumables are replaced, and the resprayed covers reattached
6. The latest software is loaded, and all technical modifications applied
7. We make sure all device functionality is checked, tested and adjusted if necessary
8. A final quality assurance test is carried out to ensure the highest quality of re-manufacture has been achieved and that the finished product is indistinguishable from a new device

All remanufactured devices come with an "as new" warranty, providing you with complete peace of mind.

**As good as new, if not better.
Simple.**

